

# **WP4**

## **RISKS SAFE**

### **Pilot Report**

### **2nd Phase**



## Partnership



**Co-funded by  
the European Union**

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# 1. Introduction

RISKSAFE is an Erasmus+ project that aims to empower older adults to apply affordable age-friendly and eco-friendly solutions in their own living environments. Through this, RISKSAFE aims to raise awareness on, and promote risk assessment and risk management in the community (older people living in their homes).

Present Report represents the last activity of WP4 of the RISKSAFE project devoted to the evaluation and finalization of the platform, contents and materials.

It contains all main findings, information about participants, suggestions and recommendations, final conclusions coming from the 2nd Phase of Pilots carried out in June 2025 and in September 2025 in Finland, Greece, Italy and Sweden and summarized in respective National Reports.

The general objective of RISKSAFE PILOT – PHASE 2 moves towards the implementation and the final release of the Learning Materials and the RISKSAFE e-learning platform- Specific objectives are:

- Final validation of the accessibility of the training contents and their integration/applicability in the older adults' way of living and daily life
- Final validation of the comprehensibility and impact of the RISKSAFE e-learning platform
- Revision of possible inadequacies, mistakes or needing improvements

All National Pilot Reports are collected, analysed and summarised in present Pilot Report – Phase 2 as basis for minor changes and adjustments of RISKSAFE training course (learning material, contents and technical parts) and the finalization of the RISKSAFE platform in general.

# Implementation

Duration of PILOT 2<sup>nd</sup> PHASE: **01.06.2025 – 04.07.2025 - Plus a September session in Finland**  
Implementation of all national pilots: **online - 1 in person interview**



**Finland-Turku University of Applied Sciences:**

Recruitment: email, phone.



**Greece - FRODIZO:**

Recruitment: face-to-face meeting



**Italy - COOSS:**

Recruitment: email, phone, face-to-face



**Sweden - Cul, Lärandeförvaltningen, Hudiksvalls kommun:**

Recruitment: email, phone, face-to-face. Some of them already contacted for 1st Phase

The recruitment for these pilots took place before June, during the improvement of the platform after 1st Phase of Pilots.

As in the 1st Phase, all potential participants were informed, by email or telephone or in person, about RISKSAFE and pilot objectives and were provided with all links: RISKSAFE platform and direct link to the evaluation survey in their own national language.

All answers were gathered by COOSS and the related partner responsible.

**By the middle of September, each partner delivered his National Pilot Report to the WP4 leader COOSS in order to collect, analyse and summarise them in the present document. In September.**

# Information on test participants

31 participants coming from 4 different countries.

| Country      | Nr.       | Male      | Female    | Senior    | Informal Caregiver | Expert    | Other    |
|--------------|-----------|-----------|-----------|-----------|--------------------|-----------|----------|
| Finland      | 9         | 0         | 9         | 7         | 2                  | -         | -        |
| Greece       | 10        | 4         | 6         | -         | 2                  | 8         | -        |
| Italy        | 10        | 2         | 8         | 2         | 2                  | 6         | -        |
| Sweden       | 9         | 4         | 5         | 2         | 2                  | 3         | 2        |
| <b>Total</b> | <b>38</b> | <b>10</b> | <b>28</b> | <b>11</b> | <b>8</b>           | <b>17</b> | <b>2</b> |

29% of respondents were seniors, 21% caregivers and 45% experts of the sectors (risk management, caregiving, training) and 5% other.

All caregivers were "informal" ones living with the seniors and, all of them, have 1-5 years of caregiving experience.

| Country      | Age      |           |           |          | Educational Level |          |           |          |            |
|--------------|----------|-----------|-----------|----------|-------------------|----------|-----------|----------|------------|
|              | Under 30 | Age 30-50 | Age 51-70 | Over 70  | Univer. degree    | VET      | Secondary | Primary  | Non Formal |
| Finland      | -        | -         | 5         | 4        | -                 | 4        | 5         | -        | -          |
| Greece       | 5        | 3         | 2         | -        | 10                | -        | -         | -        | -          |
| Italy        | -        | 6         | 1         | 3        | 7                 | -        | 1         | 2        | -          |
| Sweden       | 1        | 1         | 5         | 2        | 4                 | 3        | 2         | -        | -          |
| <b>Total</b> | <b>6</b> | <b>10</b> | <b>13</b> | <b>9</b> | <b>21</b>         | <b>7</b> | <b>8</b>  | <b>2</b> | <b>0</b>   |

Most of the respondents, in all countries, were **highly experienced in using technology**. They reported using electronic devices such as mobile phones, tablets or computers every day, as well as using technological apps and the internet.

## What was discovered – main findings:

Overall, the RISKS SAFE Platform received good feedback from quite all respondents.

**The average of the evaluation of Finland, Greece and Italy regarding closed-answer was between 4 and 5 on a maximum of 5.**

Only in Sweden, the average was a little lower than in other countries, with a rating landed on 3.6 (but it was 2.95, in 1st phase).

### General overview:

#### STRENGTH POINTS

- Contents and learning material: higher evaluation; participants gave good comments and feedback about all modules

#### WEAKNESS:

- Navigation, platform functions, ease of finding contents and confidence with the platform: some people find the platform difficult to navigate and didn't feel confident in using it (they felt unsure, especially the seniors).

## Suggestions and recommendations:

Following table summarises all the feedback and results collected:

| To be kept:                                                                                                                                                                                                                  | Something to improve:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <ul style="list-style-type: none"> <li>• All the training content seems good</li> <li>• Exercises at the end of the different chapters are very helpful</li> <li>• The interactive tool for risk mapping is great</li> </ul> | <ul style="list-style-type: none"> <li>• Facilitate the structure of the platform</li> <li>• Navigation of the platform</li> <li>• Some questions in quizzes seem rather too easy</li> <li>• Some clearer headlines across the platform</li> </ul>                                                                                                                                                                                                                                                                                                                      |
| To be removed (and why):                                                                                                                                                                                                     | Suggestions:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
| <ul style="list-style-type: none"> <li>• Too much text</li> </ul>                                                                                                                                                            | <ul style="list-style-type: none"> <li>• a <b>progress bar</b> and a downloadable <b>certificate of participation</b> upon completion would enhance participant motivation</li> <li>• a <b>voiceover</b> to make it accessible to elderly people who have difficulty seeing the computer screen</li> <li>• some "<b>emos</b>", <b>small cognitive stimulation exercises</b></li> <li>• <b>video</b> material</li> <li>• <b>interactivity</b> elements to enhance learner engagement and help consolidate knowledge.</li> <li>• a <b>general introduction</b></li> </ul> |

# Next steps: improvement of RISKSAFE Platform according to Pilot 2

In line with the results of Pilot 1, also in Pilot 2 we can summarize that most of the participants showed big interest and evaluated positively the RISKSAFE platform.

In particular, the training content and learning material of the RISKSAFE training course was really appreciated by respondents; they considered it detailed, consistent and effective and they also declared how much this tool may help them in their everyday routine and in assuming or organizing their risk management and assessment practices.

Comments were positive regarding the usefulness of such a tool, because it seems to enhance the autonomy of older people and to empower them avoiding injuries and unpleasant situations while living in their home environment.

From the other side, all respondents from all countries and coming from all target groups, agree about some possible improvements and gave us interesting suggestions.

Here the description about how the consortium will accept the assessment in order to improve weakness and implement the suggestions:

## Something to improve

- 1.To facilitate the structure of the platform
- 2.To increase the navigation of the platform
- 3.Some questions in quizzes seem rather too easy
- 4.To add some clearer headlines across the platform

☒ Points 1, 2 and 4 will be addressed by the consortium (lead by InterMediaKT) to the extent the learning management system we use allows customization plus by some of our own customizations, e.g. the plugin for user registration/login (either as a full user or as a guest user), trying to make the navigation and usability as easy as possible.

☒ Point 3: quizzes are only a moment of reflection and auto-evaluation; this answer come from only one respondent and they seem too simple probably because he/she is well prepared on the topic.

## Suggestions

### **1. to add a progress bar and a downloadable certificate of participation upon completion would enhance participant motivation**

☒ Yes, it's already foreseen to have the possibility to check training progress and have a certification. Suggestion will be completed integrate.

### **2. to add a voiceover to make it accessible to elderly people who have difficulty seeing the computer screen**

☒ the whole website and platform implement the WCAG 2.1 accessibility standards plus has the userway accessibility plugin to help/support the navigation for various groups of people (disabilities or learning difficulties). Regarding the reader application, it will be not implemented as there are browsers with integrated feature like that and because the majority of the people who need it, use specific tools/readers in their pc and phones.

### **3. to add some "demos", small cognitive stimulation exercises**

☒ within the course there are already some activities – like the "scenarios" or "reflect and act" sessions – that are specifically devoted to the stimulation / call for action

### **4. to add video material**

☒ the realization of 10 video pills is one of the actions foreseen by the RISKS SAFE project. They are supposed to be added outside the platform's modules, but it's possible to consider to create links inside it, if useful

### **5. to add interactivity elements to enhance learner engagement and help consolidate knowledge.**

☒ RISKS SAFE platform content is composed by ~80 interactive H5Ps elements as exercises, games, presentations!

### **6. to add a general introduction**

☒ In the final version of the RISKS SAFE Platform the introduction will be add on the e-learning homepage – now it's only in the website.

